



## **Patient Participation Group Meeting to be held at The Stag Medical Centre on Thursday 18<sup>th</sup> October 2012**

**NB: The meeting will be held in the upstairs meeting room. Please contact Jenny on: 07563677432 if you arrive later than 6pm so that the front door can be opened for you.**

### **Agenda**

**Chair – Jenny Drew**

**Ground Rules Reminder (on laminate cards)**

#### **1.0 Welcome and introductions**

1.1 Apologies

#### **2.0 Group Business**

2.1 Approval of minutes of last meeting held 16<sup>th</sup> August 2012

2.2 Matters arising

2.3 Feedback on PPG Open Days on Flu Clinic dates 28<sup>th</sup> Sept. 5<sup>th</sup> October 2012.

2.4 Feedback from PPG Support Group meeting 19<sup>th</sup> September

2.5 Second GP practice survey

#### **3.0 Publicity – Jenny Drew on behalf of Eileen Brooks**

3.1 Local press article

3.2 Autumn and Winter Newsletter

#### **4.0 Care Quality Commission issues– Chris Thompson**

#### **5.0 Website development – Tony Drew**

5.1 Website feedback

#### **6.0 News from the practice**

#### **7.0 Any other business**

**8.0 Next meeting** November 22<sup>nd</sup> 2012 at 6pm