Patient Participation Group Meeting held at the Stag Medical Centre Minutes of Meeting Thursday 11th July 2019 at 5.30pm

Present Apologies

Tony Robinson (Chair)
Pippa Harder (Treasurer)
Jean Toner (Practice Manager)
Christine Pigg

Christine Pigg Liz Higgins AA Zaidi Jayne Griffiths Heather Hind

Len Wilson Margaret Denis Ralph Yeo

Abbreviations used:

Care Quality Commission CQC Clinical Commissioning Group CCG Clinical Reference Group CRG National Association of Patient Participation NAPP Rotherham, Doncaster and South Humber NHS Trust **RDaSH** Dementia Action Alliance DAA Active Always AA **Enhancement Service Specification ESS** Did Not Attend Appointment DNA

Steve South

Frank Rees

Chair – Tony Robinson

1 Welcome and Introductions

1.1 Apologies noted

2 Group Business

- 2.1 Approval of minutes of last meeting 20th June 2019
- 2.2 Matters Arising

3 Book Sales

Sales down since a charge of 20p per book introduced. Unanimously agreed to remove the charge and just ask for a donation.

4 Flu Clinics

Flu Clinic dates distributed – please let Tony know availability Dr Ted booked to attend Children's Halloween Flu Clinic 30th October Offers for catering for all flu dates from various groups

5 Health Awareness Promotion

Cancer Safe Screening Promotion display at Stag Surgery One Dip bowel screening now available to over 60's

5.1 Possible Future Promotions

General Health & Fitness
Diabetes display still at Stag – proving very popular
Benefits of Walking – meeting to be organised

Hydration – Practice to display posters, promoting benefits of drinking water

6 Practice News

Primary Care Networking – Training programmes for the Health Care Teams in Progress to enable them to function in their extended roles. Currently, nurses already in post training new nurses.

Practice IT systems still unstable!

Pippa to promote patients' ringing the surgery before turning up to "Sit and Wait" Clinic and design a poster reminding patients not to ring the surgery early in the morning for test results.

7 Newsletter

Group agreed excellent production of the Newsletter. Thanks to Eileen and Ralph for all their hard work.

8 AOB

Margaret asked Jean re completion of over 75's questionnaire.

Jean responded, over 75 assessments will no longer be offered after 65?

Patient MOTs not carried out by the practice but by a private company, Parkwood Healthcare. Contract up for renewal April 2020

Tony clarified AGM in January

Next Meeting Thursday 8th August