

**Patient Participation Group Meeting held at the Stag Medical Centre
Minutes of Meeting Tuesday 8th. 5 pm. February 2022**

PRESENT

Tony Robinson (Chair)
Steve South (Vice Chair)
Jayne Griffiths (Secretary/Patient Awareness/Events)
Christine Pigg (Rose Court Café Lead)
Pippa Harder (Carers/Media/Patient Engagement)
Ralph Yeo
Len Wilson
Sheila Bunting
Rebecca Hutson (Deputy Practice Manager)
Suzanne Patrick (Lead Clinician)

APOLOGIES

Margaret Denis (Rose Court Café Lead)
Frank Rees
Dr. Lis Rodgers
Heather Hind
A A Zaidi

Abbreviations used:

Care Quality Commission	CQC
Clinical Commissioning Group	CCG
Clinical Reference Group	CRG
National Association of Patient Participation	NAPP
Rotherham, Doncaster and South Humber NHS Trust	RDASH
Dementia Action Alliance	DAA
Active Always	AA
Enhancement Service Specification	ESS
Did Not Attend Appointment	DNA
Primary Care Network	PCN
Advance Nurse Practitioner	ANP

Chair – Tony Robinson

1 Welcome and Introductions:

Ground Rules: key points - stick to time management to prevent meeting overrunning.

1.1 Apologies noted

2 Group Business

2.1 Approval of minutes from previous meeting
Sheila Bunting pointed out she had attended the last meeting; this was duly noted.

3 Carers Cafe

3.1 Christine updated the meeting on events organised since the last meeting; including trip to Wentworth Woodhouse. Café is well attended with new members interested.

3.2 Cafe now open as usual on the 1st and 3rd Fridays of each month. Numbers attending still need to be limited due to social distancing.

3.3 Any future requests to join should be sent to Tony, via PPG email.

4 Question and answer session

4.1 Tony highlighted the problems experienced with the functionality and difficulty in using the Rotherham Health App.

4.2 Sheila queried the difference between the Rotherham Health App and the N.H.S. App. Rebecca recommended using the Rotherham Health App.

4.3 Steve asked for the Rotherham Health App specifications to compare and contrast.

4.4 Steve queried if 5-12 year olds are to be vaccinated. Suzanne confirmed that vulnerable / high risk children will be invited for vaccination from mid February

4.5 No updates on when further boosters to be given.

4.6 Rebecca stated that Tuesdays were the best day for practice to hold PPG monthly meetings.

5 **AGM** – date to be discussed next meeting.

6 **Practice News**

6.1 Admiral nurse – the practice hope to have some exciting news about the service next meeting.

6.2 A new receptionist has been recruited.

6.3 A trial diverting and sharing incoming call between Stag and Rose Court has been implemented to cut call waiting times, so far this is proving successful. The practice will continue to monitor call times and will report back next meeting.

7 **Any other business**

Tony thanked everyone for attending and will advise on date and time of next meeting.

8 **Next meeting T.B.A.**