

Patient Participation Group Meeting held on ZOOM

Minutes of Meeting Monday 8th Nov 2021 at 5.30pm

PRESENT

Tony Robinson (Chair)
Christine Pigg (Rose Court Café Lead)
Pippa Harder (Secretary) (Carers/Media)
Jayne Griffith (Patient Awareness/Events)
Jean Toner (Practice Manager)

APOLOGIES

Heather Hind
Liz Higgins
Margaret Denis (Rose Court Café Lead)
Frank Rees
AA Zaidi
Len Wilson
Ralph Yeo
Steve South (Vice Chair)
Dr Lis Rodgers

Abbreviations used:

Care Quality Commission	CQC
Clinical Commissioning Group	CCG
Clinical Reference Group	CRG
National Association of Patient Participation	NAPP
Rotherham, Doncaster and South Humber NHS Trust	RDaSH
Dementia Action Alliance	DAA
Active Always	AA
Enhancement Service Specification	ESS
Did Not Attend Appointment	DNA
Primary Care Network	PCN
Advance Nurse Practitioner	ANP
Long Term Conditions	LTC
Health Care Assistant	HCA

Chair – Tony Robinson

1 Welcome and Introductions:

- Ground Rules - **key point** stick to time to prevent meetings overrunning.
1.1 Apologies noted

2 Group Business

- 2.1 Approval of minutes from last meeting – to be carried over to next meeting

3 Carers Café

Christine updated the group on the progress of the café since reopening. It continues to be well attended. A trip to the pantomime is being planned for all the members.

4 Q & A Session

Carried over

5 Flu & COVID Vaccination Programme Update

Great progress has been made with the flu vaccine clinics, thanks to the booking system and logistics, learned from the past year's vaccine rollouts and put in place by

Jean and the admin team. Ten vaccinators per session meant few, if any, delays other than external ones due to an incident which held the traffic up one of the Saturdays; naturally, staff and volunteers waited for patients who had been delayed. Overall, the patient feedback was extremely positive, well organised, great staff and volunteers, friendly atmosphere. Jean thanked all the volunteers for their support.

Pippa added the number had swelled to fourteen volunteers at the Stag, a very close and friendly team.

Vaccine rollout continues, new age and cohorts being added. With the rising numbers of Covid infections locally, this does impact on numbers of patients attending.

Jean announced she will be retiring on 31st March 2022, the group were very pleased for her and said how greatly she would be missed by everyone.

7 AOB

Tony thanked everyone for attending and will advise the next meeting date in due course