

**Patient Participation Group Meeting held on ZOOM
Minutes of Meeting Monday 21 June 2021 at 5.30pm**

PRESENT

Tony Robinson (Chair)
Pippa Harder (Secretary) (Carers/Media)
Christine Pigg (Rose Court Café Lead)
Jayne Griffith (Patient Awareness/Events)
Ralph Yeo
Frank Rees
Len Wilson
Jean Toner (Practice Manager)

APOLOGIES

Margaret Denis (Rose Court Café Lead)
Steve South (Vice Chair)
Heather Hind
Liz Higgins
AA Zaidi

Abbreviations used:

Care Quality Commission	CQC
Clinical Commissioning Group	CCG
Clinical Reference Group	CRG
National Association of Patient Participation	NAPP
Rotherham, Doncaster and South Humber NHS Trust	RDaSH
Dementia Action Alliance	DAA
Active Always	AA
Enhancement Service Specification	ESS
Did Not Attend Appointment	DNA
Primary Care Network	PCN
Advance Nurse Practitioner	ANP
Long Term Conditions	LTC
Health Care Assistant	HCA

Chair – Tony Robinson

1 Welcome and Introductions:

Ground Rules - **key point** stick to time to prevent meetings overrunning.

1.1 Apologies noted

2 Group Business

2.1 Approval of minutes from last meeting 3 May 2021 – Approved and seconded.

2.2 Matters arising – none

3 Liz Tomlinson – Admiral Nurse Presentation

Liz gave an overview of her role within our Raven PCN.

Since her appointment - Nov 2020: 112 – Referrals from GP's, practice nurses, pharmacist's, social prescribing / link workers. Time is split across PCN on a priority / need basis to ensure complexity is met

The positive outcomes for the families are

lower levels of depression and anxiety in caring role

better access to information and supports

higher satisfaction in caring for family member with dementia

improved outcomes for people with dementia

improved well-being and quality of life

better access to services and care

reduced General Practitioner call outs

reduced inappropriate acute hospital admissions

reduced use of formal social care services

delayed transition into care homes

better support for generalist professionals

We then held a Q & A

Tony thanked Liz and said it was great to have an Admiral Nurse working within the practice again.

4 Rose Court Cafe

Christine – gave an update on the plans to restart the Café, hopefully in September and was going to send a hand written card to all the current attendees. Before the first in practice meeting, a visit for afternoon tea to Wentworth was being looked into, Christine will update us next meeting. We all thanked her & Margaret for their efforts and keeping the café active and relevant during very difficult times, they will be meeting up with Jean to do a Risk Assessment before the planned opening date.

5 Communications

It was decided to carry this item over to the next meeting due to lack of time.

6 Practice News

Jean informed of two new nurse appointments, in house training of existing nurses/HCA as it is better to have staff who progress together as a team.

Adverts were going out for reception, admin staff and one new apprentice.

7 AOB

Tony thanked everyone for attending and will advise the July meeting date in due course